



Mills River Dog Camp
2530 Butler Bridge Road
Mills River, NC 28759
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Day Camp and Lodging Services Agreement

Welcome to Mills River Dog Camp! Our staff is excited to provide your pet with a fun, exciting off leash experience. Please take a moment and read our service agreement carefully as it will detail all of our policies, procedures, terms and conditions. This service agreement was created to make sure that your pet has the best and safest experience here at Mills River Dog Camp. If you have any questions or concerns please feel free to contact our Camp Director for further details. We are looking forward to many adventures together!

1. **Owner:** In entering into this agreement, I represent that I am the owner and authorized guardian of the pet(s) signed up on the Camper Registration form. I certify that the information provided on the Camper Registration form is true and accurate. I certify that my pet(s) are healthy animals and have not been exposed to rabies or distemper within the past 30 days prior to the day camp/lodging appointment. If their health condition changes, I will disclose all information to MRDC that may affect my pet's ability to participate in services or the health of other pets that may have been exposed to an illness.
2. **Pet Vaccine Requirements:** I understand that only pets 16 weeks and older can participate in day camping or lodging and must be up to date with all required vaccinations (Rabies, DHPP, Bordetella, Canine Influenza (Bivalent) and a negative fecal test). If my veterinarian exempts my pet from any vaccinations then I must provide a written statement from my veterinarian and understand the risks of not vaccinating my pet.
3. **Pet Health:** I represent that my pet has not had any contagious illnesses of any kind for 30 days prior to check-in and is in a healthy state. I understand that no amount of vaccination requirements, sanitation efforts of the facility, or the care provided to the pet can prevent pets from contracting an airborne virus or communicable disease. Vaccines such as Bordetella and Canine Influenza vaccines only reduce the symptoms but do not prevent the pet from being exposed or contracting the virus or infection.

On some occasions pets may have difficulties adjusting to being away from home and may, as a result, develop lethargy, loss of appetite and diarrhea. MRDC staff will do their best to identify these symptoms quickly and address the problem. However, I understand that MRDC's staff are not veterinarians and not expected to diagnose illnesses in the pet while at MRDC.

4. **Off Leash Play and Injury:** I understand that MRDC is a supervised off leash dog camp with free range outdoor areas for pets to run and play. During that time my pet is within control and care of MRDC and the staff will exercise their best efforts to insure the safety and well-being of my pet. Notwithstanding those best efforts, it is always possible that my pet may be injured. MRDC staff is trained to intervene as quickly and as safely as possible. Despite best efforts by staff, a dog may suffer an injury from an altercation with another dog or injury may occur by accident as are playing together. If injury to my pet

is a result from an altercation or interaction between several dogs, I the owner, are responsible for all expenses related to my pet despite who is at fault. I agree not to hold MRDC, it's staff, or any other client liable for any injuries which my pet suffers as a result of an altercation with another dog.

I agree not to hold MRDC, it's staff, or any other client liable for any injuries or illness in which my pet suffers as a result of interacting with other pets at MRDC. I will also not hold MRDC responsible for any problems that arise with my pet due to my failure to disclose any pre-existing medical conditions that my pet may have. *In addition, I agree that if my pet is injured by another pet, I hereby release MRDC, it's owners, employees, and agents from all liability and financial responsibility for such injury or illness. I further understand that if my pet bites a human or pet, that MRDC may contact the appropriate authorities.*

5. **Veterinary Care/Emergency Care:** I agree to allow MRDC to obtain veterinary medical treatment for my pet, if, in its sole discretion it appears that, the pet is ill, injured or exhibits any other behaviors that would reasonable to suggest that my pet might need medical treatment. Medical treatment may require transportation of my pet to receive care, and I hereby authorize such transportation. I grant MRDC full authority to make decisions involving the medical treatment of my pet during its stay at MRDC if I cannot to be reached. I agree that I am assuming all risk of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services at MRDC. Furthermore, I agree that I am assuming all risk of the consequences associated with the decisions made by MRDC relation to the medical care and transportation of my pet. I agree to be solely financially responsible for any all veterinary care of my pet while in the care of MRDC or as a result from time spent at MRDC.
6. **Fleas and Ticks:** I agree to treat my pet for fleas and tick prior to their visit to the camp to prevent fleas and ticks from jumping on to other pets. If fleas or ticks are found on my pet, I give permission to the MRDC staff to treat my pet with a topical flea/tick prevention of their choice and I will be responsible for that fee.
7. **Day Camp:** I understand that MRDC is an off leash day camp utilizing play groups where multiple pets will spend time interacting for several hours throughout the day. I understand that dogs play with their mouths and paws which can result in nicks and scratches on my pet. While MRDC staff will be supervising the different areas of the day camp, they may not notice these nicks and scratches before my pet's departure and therefore I may not be notified. If the staff has noticed any nicks and scratches they will make sure that I am notified of the event that caused the scratch and/or nick.
8. **Aggressive Pets:** I certify that my pet is not aggressive and I understand that aggressive dogs are not permitted to participate in day camp services at MRDC. If my pet acts aggressively to exhibits unacceptable behavior, he/she may be separated from the other dogs. I authorize MRDC to use a muzzle to control my pet for protection of other pet campers and MRDC staff.
9. **Abandonment Notice:** I fully understand and agree that if my pet is not picked up by myself or an authorized representative within 10 calendar days after the date my pet is scheduled to be picked up, that my pet shall be deemed "abandoned" in accordance with North Carolina General Statute 90-187.7. I understand if I abandon my pet at MRDC, MRDC in its sole discretion, will try to re-home my pet, or relinquish my pet to the legal shelter of its choice. If my pet is deemed "abandoned" I understand I may not be able to retrieve my pet and will have no recourse against MRDC and will still be responsible for unpaid charges incurred for my pet's stay.

10. **Personal Property:** I agree that MRDC shall not be responsible or liable for any lost, stolen or damaged personal property belonging either to my dog or me. I also understand and agree that my dog's collar and flea collar will be removed in the play area to prevent injury.
11. **Holiday Reservations:** I understand when a lodging reservation is made for a major holiday (New Years, Easter, Memorial Day, Fourth of July, Labor Day, Thanksgiving, and Christmas) that I will be required at minimum, to make a reservation for 2 nights and that pick up and drop off is not available on holidays.
12. **Check out times:** I understand that the hours of operation at MRDC is Monday-Friday 7am-7pm and Saturday from 10am-5pm and Sundays 12pm-7pm. If my pet is boarding, the pick-up time on Monday-Saturday is 1pm. If my pet stays later than 1pm I will be responsible for a \$15 charge. The only exception to this rule is if I am picking up on Sunday, the only time available for pick up is between 12pm-7pm and no additional fee will be assessed. If my pet is not picked up by the close of business on any day I will be required to have my pet stay another night at the regular lodging charge. Day camp campers must be picked up by 7pm Monday – Friday and by 5pm on Saturdays. If pets are not picked up by close of business then they will stay overnight and a lodging fee will be assessed and I understand that I will be responsible for any additional charges.
13. **Deposit for Services:** For pets lodging for more than 14 days, we will require a 50% deposit which is made at the time of reservation or drop off. The remaining amount due will be needed to be paid at the time of pick up.
14. **Refusal of Service:** I understand that MRDC has the rights to refuse admittance to any pet for any reason at any time.
15. **Payment of Service Fees:** I agree to pay for all fees, services and products with a credit card, cash or check at the time of pet pick up from each visit at MRDC. I give express permission to MRDC to charge any of the credit card number provided at the time of registration for any unpaid fees, services, or products. I further agree to pay the cost of any check or debit charges returned or challenged for any reason.
16. **Waiver, Release, Indemnification:** I release, waive, discharge, indemnify, and agree to hold Mills River Dog Camp, its owners, directors, officers, employees, and agents harmless for any and all manner of damages, injury, claims, loss, liabilities, costs or expenses, attorney's fees, causes of action or suit, whatsoever in law or equity, arising out of or related to the services provided by Mills River Dog Camp, its owners, directors, officers, employees or agents including without limitation: (1) Any inaccuracy in any statement made by myself or information provided by me to Mills River Dog Camp, (2) My pet, including but not limited to destruction of property, dog bites, injury and transmission of disease, (3) any action by myself that is in breach of the terms of this agreement.
17. **Affirmation:** Each time I bring my pet to MRDC, I am re-affirming the terms of this agreement, including updated claims and truthfulness and accuracy of the statements I have made in the agreement.

I have read and fully understand the terms of this agreement. I have signed this agreement freely and voluntarily without an inducement, assurance or guarantee and intended to be a complete and unconditional release of all liability to Mills River Dog Camp, its owners, officers, employees and agents to the greatest extent permitted by law. I further agree that if any portion of this agreement is held to be invalid or unenforceable, the remainders of this agreement shall remain in full force and effect.

I hereby understand that the claims are subject to change without notice. I will check MillsRiverDogCamp.com or speak to the Camp Director for the most current agreements, policies, terms and conditions.

In signing this agreement below, Mills River Dog Camp and the Owner expressly agree to the terms and conditions set forth above

Owner Signature

Date

Pet's Name

Pet's Name

Pet's Name

Pet's Name

Office Use

MRDC Representative

Date