



Mills River Dog Camp

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Mills River, NC 28759

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Day Camp and Lodging Services Agreement

Welcome to Mills River Dog Camp! Our staff is excited to provide your pet with a fun, exciting, off-leash experience. Please take a moment and read our service agreement carefully as it will detail all of our policies, procedures, terms and conditions. This service agreement was created to make sure that your pet has the best and safest experience here at Mills River Dog Camp. If you have any questions or concerns please feel free to contact our Camp for further details. We are looking forward to many adventures together!

- 1. Owner:** In entering into this agreement, I represent that I am the owner and authorized guardian of the pet(s) signed for on the Camper Registration Form. I certify that the information provided on the Camper Registration Form is true and accurate. I certify that my pet(s) are healthy and have not been exposed to rabies or distemper within the last 30 days prior to the day camp and/or lodging appointment. If their health condition changes, I will disclose all information to MRDC that may affect my pet's ability to participate in services and/or may result in exposure to other pets at the facility.
- 2. Pet Vaccine Requirements:** I understand that only pets 16 weeks and older can participate in day camping or lodging. All pet(s) must be up to date with all required vaccinations provided to them by a licensed veterinarian. If your veterinarian has exempted your pet(s) from receiving any vaccinations or health checks then a written statement from your veterinarian must be provided. MRDC requires your pet(s) to be current on Rabies, Distemper, Bordetella, Canine Influenza and a Fecal Exam.
- 3. Pet Health:** Your pet(s) have not had or been exposed to any contagious illness/infection of any kind within 30 days of check-in and is in a healthy condition at time of drop-off. If your pet is ill at time of drop-off all required medications and vet approval for boarding must be provided. I understand that no amount of vaccination requirements, sanitation and care provided at MRDC can prevent contracting an airborne virus or communicable disease. On some occasions pets may have difficulties adjusting to boarding or daycare and may, as a result, develop lethargy, loss of appetite and/or diarrhea. MRDC staff will do their best to identify any of these symptoms quickly and provide care. We will do our best to inform you of any of these developments as well. However, Mills River Dog Camp is not a veterinarian and we will not be able to diagnose illnesses while at Camp.
- 4. Off-Leash Play and Injury:** I understand that MRDC is a supervised off-leash dog camp with free range outdoor areas for pets to run and play, and that my dog, upon approval of MRDC staff, will be co-mingling with other dogs that are also approved for play. During that time my pet is within control and care of MRDC and the staff will exercise their best efforts to insure the safety and well-being of my pet(s). Notwithstanding these efforts, it is always a possibility that my pet(s) may be injured. MRDC staff is trained to intervene as quickly and as safely as possible. Injury may occur as the result of an altercation with another dog, or from general play. If injury to my pet(s) occurs, I the owner, am responsible for all expenses related to my

pet. I agree to not hold MRDC, its staff, or another client liable or financially responsible for any injuries that may occur as a result from bringing my pet(s) to day camp and/or boarding. I will also not hold MRDC responsible for any problems that arise with my pet due to my failure to disclose any pre-existing medical conditions that my pet may have. I further understand that if my pet bites a human or pet, MRDC may contact the appropriate authorities.

- 5. Veterinary Care/Emergency Care:** I agree to allow MRDC to obtain veterinary medical treatment for my pet if, in its sole discretion, appears that the pet is ill, injured, or exhibiting any other behaviors that it would be reasonable to suggest that my pet seek medical treatment. I authorize the transport of my pet(s) if it is needed to receive treatment. I grant MRDC full authority to make decisions involving the medical treatment of my pet(s) in the case that I, the owner nor any other parties approved, can be reached. I agree to assuming all risk of illness, disease, harm or otherwise that may occur to my pet(s) while at day camp/boarding and any of the related services. Furthermore, I agree that I am assuming all risk of the consequences associated with the decisions made by MRDC in relation to the medical care and transportation of my pet. I agree to be solely financially responsible for any and all veterinary care of my pet(s) while in the care of MRDC or as a result from time spent at MRDC. If my pet(s) should require transport to the veterinarian by MRDC staff I agree to pay any and all transport fees in addition to compensation for time of staff.
- 6. Fleas and Ticks:** I agree to treat my pet(s) for fleas and ticks prior to their visit to prevent the spread to other pets. If fleas and/or ticks are found on my pet I give permission to MRDC to treat my pet with a topical flea/tick preventative of their choice and will be responsible for any associated fees. If my pet(s) are found to have fleas then I understand my pet will no longer be able to participate in boarding and or day camp and my pet(s) will be picked up immediately by an approved party. They will need to be cleared by a vet before they can return.
- 7. Day Camp:** I understand that MRDC is an off-leash day camp utilizing play groups where multiple pets will spend time interacting for several hours throughout the day. I understand that dogs play with their mouths and paws which can result in nicks and scratches on my pet. I understand I may not be notified of minor injuries that do not result in any open wounds and if they are unnoticed by staff. In the event of an injury occurring due to an altercation or resulting in broken skin staff will do their best to notify me of the event before or at pickup.
- 8. Aggressive Pets:** I certify that my pet(s) is not aggressive and I understand that aggressive dogs are not permitted to participate in the services provided by MRDC. If my pet acts aggressively or exhibits unacceptable behavior they may be removed from group. I understand an additional fee will be added to my stay due to the extra work and care that is needed to provide for solo pets. I understand if my pet displays any of this behavior I may be asked to suspend service with MRDC. I authorize the use of a muzzle if need to control my pet for the protection of staff and other pets.
- 9. Abandonment Notice:** I fully understand and agree that if my pet is not picked up by myself, the owner, or an authorized representative within 10 calendar days after the scheduled pick up of my pet(s) from MRDC then they will be deemed "abandoned" in accordance with the North Carolina General Statute 90-187.7. I understand if I abandon my pet(s) at MRDC it is up to their discretion to re-home or relinquish them to the legal shelter of their choosing. If my pet is deemed "abandoned" I understand I may not be able to retrieve my pet(s) and will have no recourse against MRDC and will still be responsible for unpaid charges incurred during my pet(s) stay.

- 10. Personal Property:** I agree that MRDC shall not be responsible or liable for any lost, stolen, or damaged personal property belonging to myself or left with my pet(s) for boarding on my behalf. I understand collars and/or harnesses may be removed in play areas to prevent injury. I understand not all items brought with my pet(s) may be provided for them either due to space, safety or behavior.
- 11. Holiday Reservations:** I understand when a lodging reservation is made for a major holiday (New Years, Easter, Memorial Day, Fourth of July, Labor Day, Thanksgiving and Christmas) that I am required to book two nights minimum. Drop-off and Pick-up is not available on Holidays and if they fall during the week we will be closed for Day Camp. If a cancellation is made last minute for a holiday reservation I may be required to pay a cancellation fee.
- 12. Check Out Times:** I understand the hours of operation at MRDC is Monday-Friday between 7am and 6pm and Saturday-Sunday between 8am-5pm. If my pet(s) is not picked up by the close of the business day I understand I may be charged an additional overnight boarding fee and any other charges.
- 13. Deposit for Services:** For pets lodging for more than 14 days, a 50% deposit must be made at the time of drop-off. The remaining amount can be paid at pick-up, plus any additional fees that may be incurred over the course of my pet(s) stay.
- 14. Refusal of Service:** I understand that MRDC has the right to refuse admittance to any pet(s) for any reason at any time.
- 15. Destruction of Camp Property:** I understand if my pet(s) cause any damage to the property of MRDC I may be responsible for paying any fees that are needed to cover repairs such as labor, products and/or loss of revenue.
- 16. Payment of Service Fees:** I agree to pay for all fees, services and products with credit/debit card, cash or check at the time of pickup from each visit at MRDC. I give express permission to MRDC to charge any on file credit card provided to pay for any unpaid fees, services or products. I further agree to pay the cost of any check or debit charges returned or challenged for any reason.
- 17. Waiver, Release, Indemnification:** I release, waive, discharge, indemnify, and agree to hold Mills River Dog Camp, its owners, directors, officers, employees, and agents harmless for any and all manner of damages, injury, claims, loss, liabilities, costs or expenses, attorney's fees, causes of action or suit, whatsoever in law or equity, arising out of or related to the services provided by Mills River Dog Camp, it's owners, directors, officers, employees or agents including without limitation: (1) Any inaccuracy in any statement made by myself or information provided by me to Mills River Dog Camp, (2) My pet, including by not limited to destruction of property, dog bites, injury and transmission of disease, (3) any action by myself that in breach of the terms of this agreement.
- 18. Affirmation:** Each time I bring my pet to MRDC, I am re-affirming the terms of this agreement, including updated claims, and truthfulness and accuracy of the statements I have made in the agreement and Camper Registration.

I have read and fully understand the terms of this agreement. I have signed this agreement freely and voluntarily without an inducement, assurance or guarantee and intended to be a complete and unconditional release of all liability to Mills River Dog Camp, its owners, officers, employees and agents to the greatest extent permitted by law. I further agree that if any portion of this agreement is held to be invalid or unenforceable, the remainders of this agreement shall remain in full force and effect.

I hereby understand that the claims are subject to change without notice. I will check MillsRiverDogCamp.com or speak to the Camp Director for the most current agreements, policies, terms and conditions.

In signing this agreement below, Mills River Dog Camp and the Owner expressly agree to the terms and conditions set forth above

Owner Signature

Date

Pet Name

Pet Name

Pet Name

Pet Name

Office Use

MRDC Representative

Date